

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Ravindra K. Shetty et al.

Title: SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER DEMAND CANNOT BE SATISFIED

Docket No.: H0002099.33506

Filed: June 27, 2001

Examiner: Peter H. Choi

Serial No.: 09/893,091

Due Date: February 24, 2008

Group Art Unit: 3623

**MS Appeal Brief**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

☒ A return postcard.

☒ A Substitute Appeal Brief (49 Pages).

**If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.**

Customer Number 00128

By: 

Atty: David D'Amico

Reg. No. 36,586

**CERTIFICATE UNDER 37 CFR 1.8:** The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: MS Appeal Brief, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 14th day of February, 2008.

  
Name

  
Signature

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

(GENERAL)